

DFSL/BATL/2020  
 DATE : 02.01.2020

Batliboi Ltd  
 Bharat House, 5th floor  
 Mumbai Samachar Marg,  
 Mumbai -400001

Dear Sir,

Re: Details of Investors Complaints\ Queries \ Service requests received  
 for the period 1st October, 2019 To 31st December, 2019

We furnish herebelow the details of Investors Complaints received for  
 the above period

A	Nature of Complaints	Op.Bal.	Received	Cleared	Balance
1	Non receipt of share certificates sent for Transfer, Demat, Deletion of name, Transmission, Transposition, Consolidation of folios & Share certificates, Correction of name, Annual Report.	0	0	0	0
2	Non receipt of Exchange Certificates.	0	0	0	0
3	Non receipt of dividend warrants	0	0	0	0
	<b>A - Total =</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>
B	Nature of Queries/Service Requests				
1	Demat Queries	0	0	0	0
2	Miscellaneous letters	0	0	0	0
3	Loss of Share Certificates	0	0	0	0
4	Change of address	0	0	0	0
5	Bank/ ECS details	0	0	0	0
6	Death Claims	0	0	0	0
7	Indemnity bonds for duplicates	0	0	0	0
8	Registration of Nominee	0	0	0	0
9	Name Correction	0	0	0	0
10	Registration of POA	0	0	0	0
11	Split/ Consolidation of certs	0	0	0	0
12	Revalidation \ Issue of fresh DIW	0	0	0	0
13	Sub-division of shares	0	1	1	0
14	Letter of undertaking for duplicate warrants	0	0	0	0
15	Form No 15G	0	0	0	0
16	Registration of PAN No	0	0	0	0
17	Change of Signature	0	1	1	0
18	Legal cases	0	0	0	0
	<b>B - Total =</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>
	<b>Grand Total (A+B)</b>	<b>0</b>	<b>2</b>	<b>2</b>	<b>0</b>

Thanking you and assuring you of our best attention and services at all times

Yours faithfully,  
 for Datamatics Business Solutions Ltd

  
 Satisht Patil  
 Asst. Manager

**Datamatics Business Solutions Limited**

(formerly known as Datamatics Financial Services Ltd)

Regd. Off.: Plot No. B-5, Part B Cross Lane, MIDC, Andheri (East), Mumbai – 400093, India.

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