

DFSL/BATL/2018  
 DATE : 19th July, 2018

Batliboi Ltd  
 Bharat House, 5th floor  
 Mumbai Samachar Marg,  
 Mumbai -400001

**Kind.Attn. Ms. Sarika Singh**


Dear Sir,  
 Re: Details of Investors Complaints\ Queries \ Service requests received  
 for the period 1st April, 2018 To 30th June, 2018

We furnish herebelow the details of Investors Complaints received for  
 the above period

A Nature of Complaints	Op.Bal.	Received	Cleared	Balance
1 Non receipt of share certificates sent for transfer, deletion of name, transmission,transposition,consolidation of folios & share certificates, correction of name . Annual Report.	0	0	0	0
2 Non receipt of Exchange Certificates.	0	1	1	0
3 Non receipt of dividend warrants	0	0	0	0
<b>A - Total =</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>
<b>B Nature of Queries/Service Requests</b>				
1 Demat Queries	0	0	0	0
2 Miscellaneous letters	0	1	1	0
3 Loss of Share Certificates	0	0	0	0
4 Change of address	0	0	0	0
5 Bank/ ECS details	0	0	0	0
6 Death Claims	0	3	3	0
7 Indemnity bonds for duplicates	0	1	1	0
8 Registration of Nominee	0	0	0	0
9 Name Correction	0	0	0	0
10 Registration of POA	0	0	0	0
11 Split\ Consolidation of certs	0	0	0	0
12 Revalidation \Issue of fresh D\W	0	0	0	0
13 Sub-division of shares	0	0	0	0
14 Letter of undertaking for duplicate warrants	0	0	0	0
15 Form No 15G	0	0	0	0
16 Registration of PAN No	0	0	0	0
17 Change of Signature	0	1	1	0
18 Legal cases	0	0	0	0
<b>B - Total =</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>0</b>
<b>Grand Total (A+B)</b>	<b>0</b>	<b>7</b>	<b>7</b>	<b>0</b>

Thanking you and assuring you of our best attention and services at all times

Very truly yours,  
 for Datamatics Business Solutions Ltd

  
 Satish Patil  
 Asst. Manager

**Datamatics Business Solutions Limited**

(formerly known as Datamatics Financial Services Ltd)

Regd. Off.: Plot No. B-5, Part B Cross Lane, MIDC, Andheri (East), Mumbai – 400093, India.

Tel. +91 22 66712001 - 6 | Fax. + 91 22 66712011 | www.datamaticsbpm.com | info@datamaticsbpm.com

CIN : U74140MH1982PLC028446

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DATE : 19th April, 2018

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Mumbai -400001

Kind.Attn. Ms. Sarika Singh

Dear Sir,

Re: Details of Investors Complaints received for the period  
1st April ,2018 to 30th June, 2018

We furnish herebelow the details of Investors Complaints received for  
the above period

Nature of Complaints	Pending at the beginning of the quarter	Received during the quarter	Disposed of during the quarter	Remaining unresolved at the end of the quarter
Non receipt of Exchange Certificates.	0	1	1	0

Thanking you and assuring you of our best attention and services at all times

Very truly yours,  
for DATAMATICS BUSINESS SOLUTIONS LTD



**SATISH PATIL**  
Asst. Manager

**Datamatics Business Solutions Limited**

(formerly known as Datamatics Financial Services Ltd)

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