

DFSL/BATL/2018

DATE : 18th January, 2019

Batliboi Ltd
Bharat House, 5th floor
Mumbai Samachar Marg,
Mumbai -400001

Dear Sir,

Re: Details of Investors Complaints received for the period
1st October ,2018 to 31st December, 2018

We furnish herebelow the details of Investors Complaints received for
the above period

Nature of Complaints	Pending at the beginning of the quarter	Received during the quarter	Disposed of during the quarter	Remaining unresolved at the end of the quarter
Non receipt of Exchange Certificates.	0	2	2	0

Thanking you and assuring you of our best attention and services at all times

Very truly yours,
for DATAMATICS BUSINESS SOLUTIONS LTD



SATISH PATIL
Asst. Manager

DFSL/BATL/2018
DATE : 18th January, 2019

Batliboi Ltd
Bharat House, 5th floor
Mumbai Samachar Marg,
Mumbai -400001

Dear Sir,

Re: Details of Investors Complaints\ Queries \ Service requests received for the period 1st October, 2018 To 31st December 2018

We furnish herebelow the details of Investors Complaints received for the above period

A Nature of Complaints	Op.Bal.	Received	Cleared	Balance
1 Non receipt of share certificates sent for transfer, deletion of name, transmission,transposition,consolidation of folios & share certificates, correction of name . Annual Report.	0	0	0	0
2 Non receipt of Exchange Certificates.	0	2	2	0
3 Non receipt of dividend warrants	0	0	0	0
A - Total =	0	2	2	0
B Nature of Queries/Service Requests				
1 Demat Queries	0	0	0	0
2 Miscellaneous letters	0	5	5	0
3 Loss of Share Certificates	0	5	5	0
4 Change of address	0	1	1	0
5 Bank/ ECS details	0	167	167	0
6 Death Claims	0	17	17	0
7 Indemnity bonds for duplicates	0	1	1	0
8 Registration of Nominee	0	0	0	0
9 Name Correction	0	5	5	0
10 Registration of POA	0	0	0	0
11 Split\ Consolidation of certs	0	0	0	0
12 Revalidation \Issue of fresh DW	0	0	0	0
13 Sub-division of shares	0	0	0	0
14 Letter of undertaking for duplicate warrants	0	0	0	0
15 Form No 15G	0	0	0	0
16 Registration of PAN No	0	12	12	0
17 Change of Signature	0	10	10	0
18 Legal cases	0	0	0	0
B - Total =	0	223	223	0
Grand Total (A+B)	0	225	225	0

Thanking you and assuring you of our best attention and services at all times

Very truly yours,
for Datamatics Business Solutions Ltd

Satish Patil
Asst. Manager

Datamatics Business Solutions Limited

(formerly known as Datamatics Financial Services Ltd)

Regd. Off.: Plot No. B-5, Part B Cross Lane, MIDC, Andheri (East), Mumbai – 400093, India.

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