

DFSL/BATL/2019
DATE : 19th July, 2019

Batliboi Ltd
Bharat House, 5th floor
Mumbai Samachar Marg,
Mumbai -400001

Dear Sir,

Re: Details of Investors Complaints received for the period
1st April ,2019 to 30th June, 2019

We furnish herebelow the details of Investors Complaints received for the above period

Nature of Complaints	Pending at the beginning of the quarter	Received during the quarter	Disposed of during the quarter	Remaining unresolved at the end of the quarter
Non receipt of share certificates sent for Transfer, Demat, Deletion of name, Transmission, Transposition, Consolidation of folios & Share certificates	0	1	1	0
Non receipt of Exchange Certificates.	0	3	3	0

Thanking you and assuring you of our best attention and services at all times

Yours faithfully,
for DATAMATICS BUSINESS SOLUTIONS LTD


SATISH PATIL
Asst. Manager

Datamatics Business Solutions Limited

(formerly known as Datamatics Financial Services Ltd)

Regd. Off.: Plot No. B-5, Part B Cross Lane, MIDC, Andheri (East), Mumbai – 400093, India.

Tel. +91 22 66712001 - 6 | Fax. + 91 22 66712011 | www.datamaticsbpm.com | info@datamaticsbpm.com

CIN : U74140MH1982PLC028446

DFSL/BATL/2019
 DATE : 19th July, 2019

Batliboi Ltd -
 Bharat House, 5th floor
 Mumbai Samachar Marg,
 Mumbai -400001

Dear Sir,

Re: Details of Investors Complaints\ Queries \ Service requests received
 for the period 1st April, 2019 To 30th June, 2019

We furnish herebelow the details of Investors Complaints received for
 the above period

A Nature of Complaints	Op.Bal.	Received	Cleared	Balance
1 Non receipt of share certificates sent for Transfer, Demat, Deletion of name, Transmission, Transposition, Consolidation of folios & Share certificates, Correction of name, Annual Report.	0	1	1	0
2 Non receipt of Exchange Certificates.	0	3	3	0
3 Non receipt of dividend warrants	0	0	0	0
A - Total =	0	4	4	0
B Nature of Queries/Service Requests				
1 Demat Queries	0	0	0	0
2 Miscellaneous letters	0	2	2	0
3 Loss of Share Certificates	0	2	2	0
4 Change of address	0	0	0	0
5 Bank/ ECS details	0	2	2	0
6 Death Claims	0	2	2	0
7 Indemnity bonds for duplicates	0	1	1	0
8 Registration of Nominee	0	0	0	0
9 Name Correction	0	1	1	0
10 Registration of POA	0	0	0	0
11 Split\ Consolidation of certs	0	0	0	0
12 Revalidation \Issue of fresh DIW	0	0	0	0
13 Sub-division of shares	0	0	0	0
14 Letter of undertaking for duplicate warrants	0	0	0	0
15 Form No 15G	0	0	0	0
16 Registration of PAN No	0	4	4	0
17 Change of Signature	0	2	2	0
18 Legal cases	0	0	0	0
B - Total =	0	16	16	0
Grand Total (A+B)	0	20	20	0

Thanking you and assuring you of our best attention and services at all times

Yours faithfully,
 for Datamatics Business Solutions Ltd


 Satish Patil
 Asst. Manager

Datamatics Business Solutions Limited
 (formerly known as Datamatics Financial Services Ltd)

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